Vishesh Devgan

Product Designer

Toronto, ON | Open to remote across Canada
437-776-2054 | vdevgan100@gmail.com | linkedin.com/in/vdevgan | Portfolio: visheshdevgan.com

SUMMARY

Product designer (UX/UI) with 3+ years designing enterprise SaaS, healthcare and consumer booking products, including AI document capture at OpenText and a 1,200+ screen medical records system. Skilled in user research, usability testing, information architecture, prototyping and design systems, with a software engineering background. Currently leading the design of a multi-city website for a non-profit education organization using Figma and AI tools. Two years in client research and learning design in financial services.

SKILLS

Design: Product design, interaction design, information architecture, user flows, prototyping, responsive and mobile-first UI, design systems, accessibility (WCAG, AODA)

Research: User interviews, usability testing, A/B testing, personas, journey mapping, heuristic evaluation

Tools: Figma, Claude (AI), Maze, Jira, Axure RP, Adobe XD, Adobe Creative Suite, Sketch

Collaboration: Stakeholder management, design handoff to developers, user stories, team leadership

PRODUCT DESIGN EXPERIENCE

Program Director and Design Lead

Bhakti Academy | Toronto, ON | Oct 2025 - Present

- Lead the design of a new master website for every city (Toronto, Montreal and future locations), plus a section for temples starting new academies. Launch planned for February 2027.
- Defined the information architecture, user flows and key design decisions, and sign off design in weekly reviews with the development team.
- Used Claude and Figma to turn the site map into concept wireframes for key desktop and mobile screens, so developers could start building sooner.
- Lead a 20-person team running education programs, university outreach and recurring events.

User Experience Designer

Isha Foundation | Toronto, ON | Jun 2022 - Aug 2023

- Led UX for the Linga Bhairavi platform, a global site for ritual booking, events and meditation content.
- Interviewed 7 users and built personas and journey maps that reorganized navigation around the lunar calendar.
- Redesigned booking and payment so 35+ rituals can be booked and paid for online, on mobile and desktop.
- Structured the site for 10+ annual events and 500+ articles and videos, and handed off to the visual design and development teams.

UX Designer
OpenText | Richmond Hill, ON | Jan 2022 - May 2022

- Designed two features for OpenText Core Capture, an AI-powered document classification and data extraction product.
- Took both features from user interviews and competitive analysis through Axure prototypes, built on OpenText's design system, to stakeholder approval.
- Ran remote usability and A/B tests to choose between design directions.

UX Designer
SkyIT Services | Contract | Sep 2021 - Oct 2021

- Audited the UX and designed feature enhancements and branding for a fleet-management ERP platform.

Usability and Content Designer
Canada Post | Internship | Jun 2021 - Aug 2021

- Improved the navigation, content and front-end UI of an internal Microsoft Teams site used by employees across Canada.

UI/UX Design Team Lead
Centennial College WIMTACH | Toronto, ON | Internship | Mar 2020 - Dec 2020

- Led design to modernize a 16-year-old medical records (EMR) system, designing 500+ of its 1,200+ screens across 25+ modules.
- Made the product responsive and AODA-compliant. Remote usability tests with clinic and hospital staff in Zoom and Maze averaged 87% satisfaction, with 83.3% direct success on the login task.
- Maintained the design system and wrote user stories in Jira for the development team.

RELATED EXPERIENCE

Product Trainer, then Financial Sales Representative
TP | Toronto, ON | Sep 2023 - Oct 2025

- Designed training content and scenarios from customer personas, and revised it based on learner feedback.
- Held consultative conversations to uncover customer needs and pain points with financial products, and shared insights with the team.

EDUCATION

Advanced Diploma, Software Engineering Technology (Fast-track), Centennial College, Toronto | 2020 - 2022

B.Tech, Computer Science and Engineering, GGSIP University, Delhi | 2015 - 2019

CERTIFICATIONS

UX and Design Thinking, Interaction Design Foundation (top 10% of class)